

Cancellation Policy

We respectfully ask for a minimum of 24hrs notice if you are unable to attend your appointment. We reserve all appointment times exclusively for patients, dedicating our resources to that person for that time.

We pride ourselves on keeping our costs affordable for patients. One way we do that is the efficient use of equipment, professional staff and appointment times. Missed and/or last-minute cancellations result in wasted clinical time and cause other patients to miss out.

Any missed appointments or **cancellations with less than 24hrs notice will result in a cancellation charge of \$50 per 30mins of your scheduled appointment.**

Please note however, if you need to cancel your appointment within 24hrs due to illness or an extenuating circumstance we may take this into consideration.

Appointments on Saturdays are at no extra cost to our patients. However, as they are in high demand, **any cancellations within 24hrs of Saturday appointments will incur a \$50 charge per 30mins of your scheduled appointment.**

Patient's name (Please print)

Signature of Patient/Legal Guardian

Herald Ave Dental Representative

Date: _____